

“You Said; We Did” - Action List – August 2019

Actions from June 2019 Residents Consultation Committee (RCC) & other outstanding issues (*updates appear in italics*)

Issue	Source	Officer
Willoughby House Car Park Turning Circle		
<i>The works are expected to commence in September. The House Officer has updated Willoughby House Group.</i>	RCC Dec 18	Barry Ashton
Loose floor access panels on some floors in internal corridors on Bunyan and Gilbert House (making a noise when stood on)		
<i>These works have been completed.</i>	RCC June 19	Mike Saunders
Bunyan Car Park – Disturbance from loading & unloading		
Residents were still experiencing noise disturbance due to early deliveries and particularly from refuse lorries. Agreed that there would be a review of commercial use in Bunyan Car Park in relation to noise nuisance to residents. <i>There are 4 non-car parking users within Bunyan Court car park:</i> <ul style="list-style-type: none"> <i>City of London’s Gardening Team (Welfare Facility)</i> <i>Metwin, Barbican Estate’s onsite repair contractor (Welfare Facility)</i> <i>Department of the Building Environment Cleansing division (Rubbish collections)</i> <i>GSMD (Storage Only)</i> <i>All users are aware of the Barbican Estate’s protocols and the City Corporation Policy – which is for no deliveries between 11pm and 7am. Officers have re-iterated this to the above users.</i> <i>Protocol for limiting delivery hours has been re-iterated to the Estate Concierge team who are monitoring the situation. However, it has been noted that since this period the few deliveries received outside of these times were directly for residents.</i>	RCC June 19	Barry Ashton
Brandon Mews Demised garages		
<i>The City Solicitor has been progressing this with the interested leaseholders.</i>	RCC June 19	Barry Ashton
Gardens Advisory Group		
<i>It was agreed to add a question to this year’s resident survey as to whether residents would be happy to make an additional small contribution for extra Open Spaces staffing of the private gardens. The question included an explanation on the benefits and that this would be for the provision of extra working hours to maintain the gardens, rather than for a specific project.</i>	RCC June 19	Helen Davinson

<i>Included in Residents Survey – please see RCC report.</i>		
Meter readings for resident representative		
<i>A one-off reading has been passed on to an interested resident who wished to make comparisons.</i>	RCC June 19	Mike Saunders
Anti-social Behaviour Working Party		
<p><i>In respect of the RCC's request for a Working Party to look into anti-social behaviour, at the Barbican Residential Committee meeting in June the Chairman of the Barbican Association Security Committee advised that this fell within his Committee's remit. Members agreed that, whilst there was already a large number of RCC Working Parties, the RCC were entitled to organise an additional one looking specifically at anti-social behaviour. However, due to limited resources, this Working Party could not be administered or attended by City of London Corporation officers.</i></p> <p><i>The July meeting of the Barbican Association Security Committee agreed that the way forward in the first instance would be to develop an ASB reporting system for stakeholders which Officers are investigating.</i></p>	RCC June 19	Barry Ashton
Noise disturbance issue Breton House		
<i>Officers have been liaising with the City solicitor on this matter.</i>	RCC June 19	Helen Davinson
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